**Ombudsman Data Resources**

* [The National Long-Term Care Ombudsman Resource Center](https://ltcombudsman.org/omb_support/nors/nors-data)
  + [The National Long-Term Care Ombudsman Program Milestones](https://ltcombudsman.org/uploads/files/about/ltcop-milestones-to-2016.pdf)
  + 2021 NORS Data
    - [Table A – Selected Information: State and Region](https://ltcombudsman.org/uploads/files/support/Table_A_-_Selected_Information__State_and_Region_2021_Updated_71023.xlsx)
    - [Multi-Year Complaint Trend Report](https://ltcombudsman.org/uploads/files/support/NORS_MultiYrTrendFFY_2017_2018_2019_2020_2021_Updated_71023.xlsx)
    - [Annual Roll-Up Report](https://ltcombudsman.org/uploads/files/support/Annual_Roll-up_Report_2021_Updated_71023.xlsx)
* [Evaluation Study Design for Long-Term Care Ombudsman Program under the Older Americans Act*: Research Design Options*](https://acl.gov/sites/default/files/programs/2016-11/LTCOP_Evaluation_Study_Design_01312013.pdf)
* [Process Evaluation of the Long-Term Care Ombudsman Program (LTCOP)](https://acl.gov/sites/default/files/programs/2020-10/LTCOPProcessEvaluationFinalReport_2.pdf)
* [Michigan Long Term Care Ombudsman Program](https://mltcop.org/)
* [Administration for Community Living: Long-Term Care Ombudsman Program](https://acl.gov/programs/Protecting-Rights-and-Preventing-Abuse/Long-term-Care-Ombudsman-Program)
* [Area Agency on Aging 1-B Long Term Care Ombudsman Program](https://aaa1b.org/services-and-seniors/long-term-care-ombudsman-program/)